

TIEKEN CLAIM SERVICE, INC.

*"The Claim Professionals"
Since 1982*

4726 Lake Road
Wichita Falls, Texas 76308

IRS NO.
75-2277210

SERVICE
INVOICE

(940) 691-1764 FAX (940) 691-1852
Internet Address: <http://www.tieken.com> E-Mail: rod@tieken.com

TO

Any Insurance Company
P.O. Box 123
Any Town, TX 76308

DATE 03/21/01

FILE NO. B1234 - 920

Adjuster Pendley

POLICY NO. 123456

INSURED John Wayne

CLAIM NO. 654321

CLAIMANT

OCCURRENCE Date 03/08/01 Type Coll

NOTE

ADJUSTER'S SERVICES

OFFICE EXPENSE 12.00

TRAVEL EXPENSE _____

TELEPHONE & FAX _____

APPRAISAL 1 71.00

PHOTOS 5 10.00

AUDATEX 5.00

COPIES _____

TOTAL EXPENSE 98.00

TOTAL SERVICE AND EXPENSE 98.00

SALES TAX (8.25%) 8.09

TOTAL BILL 106.09

PLEASE RETURN DUPLICATE WITH REMITTANCE

TIEKEN CLAIM SERVICE, INC.
4726 LAKE ROAD
WICHITA FALLS, TEXAS 76308
(940) 691-1764

CD LOG NO 146 -0 DATE 03-15-01
ESTIMATE

CLAIM INFORMATION

CLAIM #	654321	POLICY #	123456
COMPANY	ANY INSURANCE COMPANY	CLM REP/AGNT	JANE DOE
INSURED	JOHN WAYNE	LOSS DATE	03-08-01
CLAIMANT		LOSS TYPE	COLLISION
FILE HNDLR		FILE #	1234

INSPECTION

TYPE	INDEPENDENT FIELD		
APPRAISER NAME	JEFF PENDLEY		
WORK PHONE	(940) 691-1764	FAX	(940) 691-1852
ADDRESS	4726 LAKE RD	INSP DATE	03-15-01
CITY STATE	WICHITA FALLS TX	LOCATION	ABC WRECKER
ZIP	76308-	CITY STATE	WICHITA FALLS TX

OWNER

WAYNE, JOHN	WORK#
1234 MAIN ST	HOME#(940) 555-1234
WICHITA FALLS TX 76307-	

REPAIR

ATTN	SHOP LIC# NA
OWNERS CHOICE	CAR IN
TX	REPAIR 7 DAYS
	REG. ID NA

VEHICLE

2000 CHEVROLET SILVERADO C1500 LS 2 DR EXT CAB
8CYL GASOLINE 5.3

OPTIONS

TWO-STAGE - EXTERIOR SURFACES	ELEC REMOTE CONTROL MIRRORS
POWER DOOR LOCKS	POWER WINDOWS
REAR ACCESS DOOR,LEFT	PRIVACY SIDE & BACK GLASS
REAR BUMPER	AIR CONDITIONING
AUTOMATIC TRANS	CRUISE CONTROL
OVERHEAD CONSOLE	

BODY COLOR	MAROON	MILEAGE	23,452
CONDITION	GOOD	VIN	2GCEC19TXY1274080
LICENSE #	TEXAS TRK	CODE	U803
LICENSE STATE	TX	VEH INSP #	3-02

REMARKS:

DATE REC'D 03-12-2001 / DATE CONT'D 03-13-2001.
LKQ PARTS NOT AVAILABLE.
NO PRIOR DAMAGE.
COPY SENT TO VEHICLE OWNER.

OP CODES:

* = USER-ENTERED VALUE	E = REPLACE OEM	NG = REPLACE NAGS
EC = REPLACE ECONOMY	EU = REPLACE RECYCLED	EP = REPLACE PXN
TE = PARTL REPL PRICE	ET = PARTL REPL LABOR	IT = PARTIAL REPAIR

EC 0912	WHEEL,REAR	RT REPLACE ECONOMY		109.00*	+25	0.3	1
	>>LOCATED AT WHEELS AMERICA - 800-341-1501						
I 0974	SUSPENSION ALIGN,FRT	SUBLET		69.95*			1
SB 0143	WINDSHIELD,TINTED	SUBLET		360.29*	+25		1
	>>LOCATED AT BINSWANGER GLASS - 940-767-1429						
I 0177	PNL,CAB SIDE OUTER	RT REPAIR					2.0*1
L 0177	PNL,CAB SIDE OUTER	RT REFINISH					1.2 4
		SURFACE					1.0
		TWO-STAGE					0.2
L 0209	PNL,FRONT DOOR OUTER	LT REFINISH					1.6*4
	>>BLEND PANEL*****C/C INCLUDED*****						
RI 0235	W/STRIP,BELT OUTER	LT R&I ASSEMBLY					0.2 1
RI 0253	N/PLATE,FRONT DOOR	LT R&I ASSEMBLY					0.2 1
RI 0229	MIRROR,OUTER R/C	LT R&I ASSEMBLY					0.3 1
RI 0090	CHANNEL,FRONT GLASS RU	LT R&I ASSEMBLY					1.4 1
RI 0227	HANDLE,FRONT DOOR OTR	LT R&I ASSEMBLY					0.3 1
E 0479	SHELL,TAILGATE	15711115 GM PART		258.06			1.0 1
L 0479	SHELL,TAILGATE	REFINISH					1.0 4
		SURFACE					0.4
		EDGE					0.6
E 0491	N/PLATE,TAILGATE	15998983 GM PART		27.50			0.2 1
E 0492	N/PLATE,TAILGATE	15153105 GM PART		18.25			0.2 1
E 0427	HANDLE,TAILGATE OUTER	15997911 GM PART		32.25			INC 1
E 0435	BEZEL,TAILGATE HANDLE	15046512 GM PART		4.35			INC 1
E 0429	HINGE,TAILGATE	LT 15051751 GM PART		9.45			INC 1
L 0429	HINGE,TAILGATE	LT REFINISH					0.2 4
		SURFACE					0.2
E 0430	HINGE,TAILGATE	RT 15051750 GM PART		9.38			INC 1
L 0430	HINGE,TAILGATE	RT REFINISH					0.2 4
		SURFACE					0.2
E 0481	HINGE,TAILGATE	LT 15051753 GM PART		9.38			INC 1
L 0481	HINGE,TAILGATE	LT REFINISH					0.2 4
		SURFACE					0.2
E 0482	HINGE,TAILGATE	RT 15051752 GM PART		9.38			INC 1
L 0482	HINGE,TAILGATE	RT REFINISH					0.2 4
		SURFACE					0.2
E 0507	PROTECTOR,TAILGATE	15046605 GM PART		55.67			INC 1
E 0381	COMPLETE BED ASSEMBLY	12472827 GM PART		3,183.25			3.7 1
L 0381	COMPLETE BED ASSEMBLY	REFINISH					14.3 4
		SURFACE					10.2
		EDGE					2.9
		TWO-STAGE					1.2
E 0533	TAILLAMP ASSEMBLY	LT 5978235 GM PART		109.00			INC 1
E 0534	TAILLAMP ASSEMBLY	RT 15978236 GM PART		109.00*			INC 1
E 0453	ACCESSORY RR BMPR KIT	12496085 GM PART		357.14			1.2 1
L M15	COLOR TINT	REFINISH					0.5*4
I M18	SET-UP AND MEASURE	REPAIR					1.5*3
	>>CHECK FOR MISALIGNED FRAME.						
SB M22	TIRE-RIGHT FRONT,BALANCED	SUBLET		12.50*			1
	>>DISMOUNT & REMOUNT TIRE						
SB M24	TIRE-RIGHT REAR,BALANCED	SUBLET		12.50*			1
	>>DISMOUNT & REMOUNT TIRE						
SB M25	TIRE-LEFT REAR,BALANCED	SUBLET		12.50*			1
	>>DISMOUNT & REMOUNT TIRE						
SB M60	HAZARDOUS WASTE REMOVAL	SUBLET		3.00*			1
SB	EXHAUST REPAIR	SUBLET		50.00*			1

2000 CHEVROLET SILVERADO C1500 LS 2 DR EXT CAB
CLAIM # 654321

DATE 03-15-01
LOG 146 -0

4-REFINISH	\$ 32.00	26.0	\$	832.00
5-PAINT	\$ 22.00			

LABOR TOTAL			\$	1,346.40
TAX ON LABOR @				
SUBLET REPAIRS			\$	520.74
TOWING			\$	200.00
STORAGE				
GROSS TOTAL			\$	7,983.15
LESS: DEDUCTIBLE			\$	500.00-
NET TOTAL			\$	7,483.15

PXN C/00/00/00/00/00 CUM 00/00/00/00/00 Geocode: 76301 WICHITA FALLS
ADP PENPRO W0338 ES LOG 146 -0 03-15-01 14:39:12 REL 3.38 CD 02/01
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2.5 HOURS WERE ADDED TO THIS ESTIMATE BASED ON ADP'S TWO-STAGE REFINISH
FORMULA: 20% OF REFINISH HOURS, AFTER OVERLAP, PLUS SETUP TIME FOR THE FIRST
MAJOR PANEL, WHERE NOTED.

ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR TWO-STAGE
REFINISH OF NON-FLEX, EXTERIOR SURFACES.
UNDER TEXAS LAW, YOU HAVE THE RIGHT TO SELECT THE REPAIRER OF YOUR CHOICE AND
THE PARTS USED FOR REPAIRS. HOWEVER, AN INSURANCE COMPANY IS REQUIRED BY LAW
TO PAY ONLY THE REASONABLE COST FOR REPAIRS AND PARTS NECESSARY TO RETURN YOUR
VEHICLE TO THE CONDITION IT WAS IN PRIOR TO THE LOSS. YOUR RIGHTS AND
OBLIGATIONS ARE EXPLAINED IN MORE DETAIL IN YOUR INSURANCE POLICY CONTRACT
AND IN ARTICLE 5.07-1 OF THE TEXAS INSURANCE CODE.

THIS NOTICE DOES NOT CONSTITUTE AN ADMISSION OF LIABILITY BY THE INSURANCE
COMPANY BUT IS REQUIRED BY LAW TO BE GIVEN.

NOT AN ACCEPTANCE OF LIABILITY. PLEASE PRESENT THIS COPY OF THE ESTIMATE TO
THE REPAIR SHOP. THIS IS NOT AN AUTHORIZATION TO REPAIR. NO SUPPLEMENTS
WITHOUT INSPECTION AND PRIOR APPROVAL. NO SUPPLEMENTS WILL BE CONSIDERED
WITHOUT INVOICES SHOWING ALL PARTS USED ON THE REPAIR AND THEIR COSTS.

CLAIM #: 654321

INSURED: John Wayne

DATE TAKEN: 3/15/01

Image # 1

Insured vehicle, right rear view of damage to bed and rear bumper.



Image # 2

Left rear view of impact to left bedside.



Image # 3

Impact to left fender.



CLAIM #: 654321

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Image # 4

Left front view.



Image # 5

Right front view.

